

iNSPIRE



Quality of Life Improvement Project

Frequently Asked Questions (FAQ)

What is the iNSPIRE Project?

The California Department of Public Health has awarded a grant of \$2.6 million to the LeadingAge California Foundation to implement the iN2L engagement technology program in skilled nursing facilities across the state.

Who can participate in the project?

All Medicare and/or Medicaid certified skilled nursing facilities in California are eligible to participate.

Does already having iN2L in our facility prevent us from participating?

No. Only the systems acquired through this project will be tracked for the quarterly evaluation reports.

How will you select the SNFs?

LeadingAge California has assembled a Stakeholder Group that will review project applications and select 60 facilities to participate based upon pre-determined selection criteria. We seek to include a wide representation of California's skilled nursing facilities in the iNSPIRE project. Examples of selection criteria may include:

- Geographic location (e.g. urban, rural, suburban)
- Number of beds
- Staff size
- Medicare and/or Medicaid certified
- Ownership information (e.g. for-profit, non-profit, government-owned)
- Review of most recent federal survey and CMS Form 672

What happens if our facility closes or is sold?

The California Department of Public Health and CMS Region IX expect CMP Reinvestment Projects to be successful and sustainable. However, we realize that skilled nursing facilities may experience events such as closure or sale that may affect their participation. If this happens, please let the LeadingAge Grant Manager know as soon as possible so that we can mutually decide on the best course of action for your facility.

What if our facility needs to quit or drop?

Once you agree to participate, you must do so for the duration of the project. Since participation is limited to only 60 California skilled nursing facilities, if you believe dropping out is a possibility, it is suggested that you not participate.

What staff members need to be involved?

Since the goals of the iNSPIRE Project are to reduce the use of antipsychotics and improve the quality of life of residents, all staff members are encouraged to learn about the use and benefits of iN2L with the Nursing and Activities staff taking the lead.

What is the financial commitment?

The California Department of Public Health and CMS Region IX expect CMP Reinvestment Projects to be successful and sustainable. Since iN2L follows a monthly subscription model, participating facilities are encouraged to begin paying for the subscription at the conclusion of the grant-funded 24 months. **Subscription rate will be \$333 per month (Mobile FLEX @ \$225, 3 iN2L Tablets @ \$36/tablet).**

What is the time commitment?

Project Introduction Demo and Webinar (1 hour)

Administrators and Project Leaders are encouraged to participate to learn about the iNSPIRE Project, iN2L and participant commitment.

Multidisciplinary Project Implementation (4.5 hours)

Life Enrichment, Nursing, Social Services and Marketing staff will participate to learn more about how to effectively use iN2L to engage residents and meet the project's goals.

24-Month Personalized Subscription

Participating facilities are encouraged to begin paying for the subscription at the conclusion of the grant-funded 24 months.

iNSPIRE Project (concludes March 2023)

Participating facilities will have project-related support from the LeadingAge CA Grant Manager and iN2L until March 2023.

Data collection (2.5 – 3 hours per quarter)

Staff assigned to be Project Leaders at each facility will oversee data collection and will send the appropriate information to the LeadingAge California Grant Manager.

What does the iN2L subscription include?

iN2L follows a monthly subscription model, which includes:

Content applications updated on a bi-monthly basis, with some applications updated daily or weekly.

My Page provides residents a person-centered experience through fun engagement and communication applications.

Unlimited technical support by iN2L's dedicated tech support team.

Project support and evaluation management via a LeadingAge California and iN2L partnership, which will ensure the project's success and program sustainability.

Compliance with quality of life, quality of care measures and unnecessary psychotropic drug use.

What types of data will you be collecting?

To meet project goals, LeadingAge California will collect:

Antipsychotic drug use data –

From the Medication Tracking tool used by the facility.

iN2L Quality of Life Survey –

Data collected and entered online by staff assigned to interview the designated residents. The iN2L Customer Success Manager will generate the survey reports.

iN2L Usage Report –

Each system generates a report showing the numbers of hours the system is in use daily and the top applications accessed during the previous month.

Is iN2L HIPAA compliant?

Yes, iN2L is HIPAA compliant.

Is there a warranty on the equipment?

Mobile FLEX – 3-year warranty

iN2L Tablet – 1-year warranty

What are the internet requirements?

Since the iN2L Tablets will likely be used in the residents' rooms, there should be WiFi throughout the building.

Please consult the iN2L Internet Guide for WiFi recommendations and requirements.



Through the implementation of iN2L's person-centered engagement technology, the project will connect and engage older adults with the world around them.

Jeanne Parker Martin
President & CEO, LeadingAge CA



Interested in joining the iNSPIRE Project?

Contact Amanda Davidson, Grant Manager
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<http://leadingageca.org/inspire-grant>