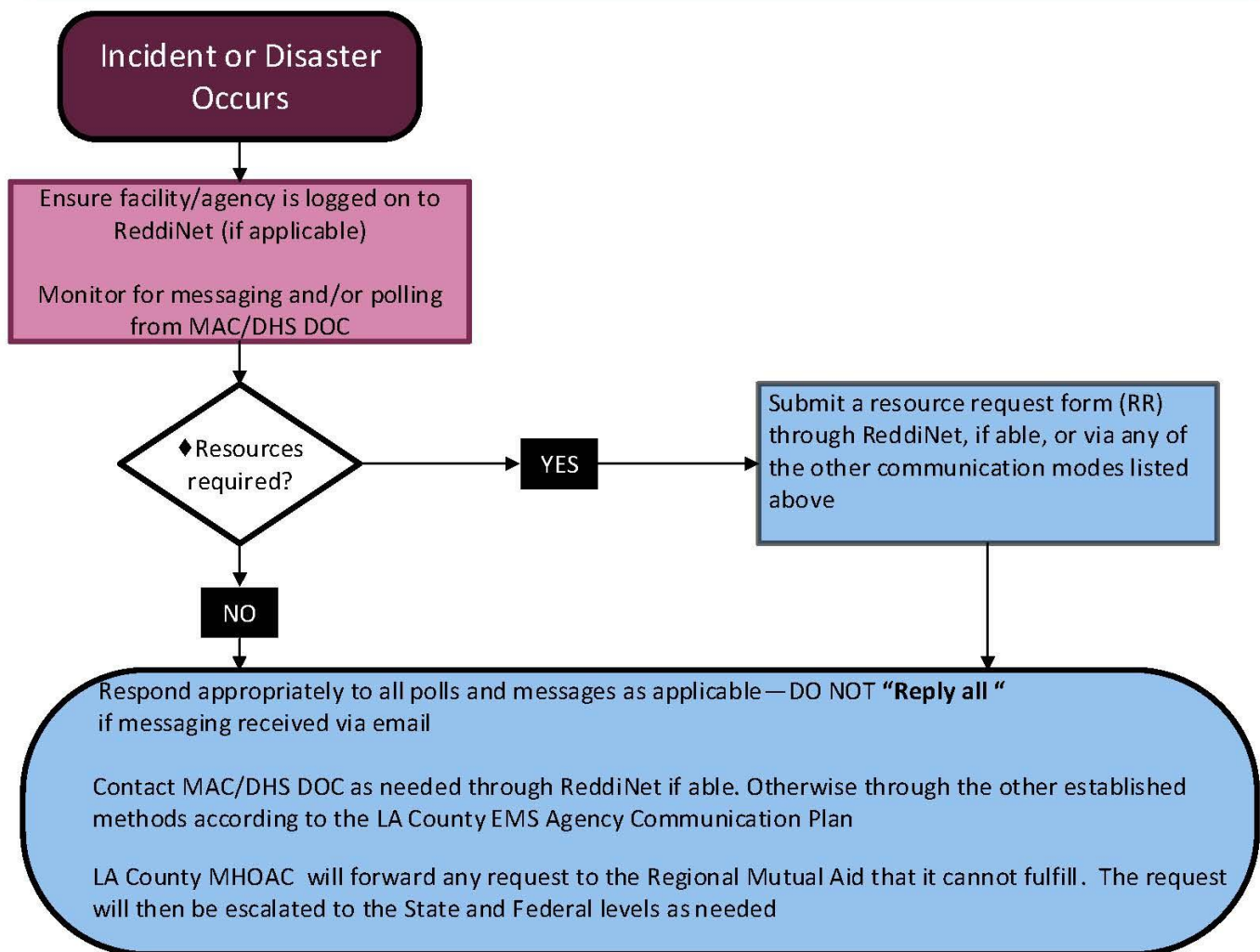


**LOS ANGELES COUNTY MEDICAL AND HEALTH OPERATIONAL AREA COORDINATION (MHOAC)  
INCIDENT RESPONSE COMMUNICATION FLOW CHART  
for healthcare sectors\***

Communication with the MHOAC during an incident:

1. ReddiNet – primary mode of communication
1. Phone: Medical Alert Center (MAC) - 866-940-4401
2. Email: EMS Agency Duty Officer - [emsadutyofficer@dhs.lacounty.gov](mailto:emsadutyofficer@dhs.lacounty.gov)
3. Fax: 562-906-4300
4. Other email addresses and/or fax numbers will be given out during an incident if the Department of Health Services Department Operations Center (DHS DOC) is activated

See [Los Angeles \(LA\) County EMS Agency Communication Plan](#) for other forms of communication methods



\*Healthcare sectors include but are not limited to: hospitals, clinics, ASCs, dialysis centers, EMS providers, LTC facilities and home health/hospice agencies

♦All other methods of obtaining resources must be exhausted prior to requesting any from LA County